



# CITY HOPE

ANNUAL REPORT FY 2022-2023





# MESSAGE FROM PAUL

Dear Friends and Supporters,

The headlines about San Francisco are often bleak, and the newscycle tells of a city with seemingly insurmountable challenges. But this is neither the full nor final story.

The new story City Hope is writing about the Tenderloin starts with radical hospitality. We believe in the inherent dignity and worth of every individual, regardless of their circumstances. This belief defines how we treat each person at our doors. Our approach is not just about offering a meal, a shower or housing - it's about extending a warm and compassionate relationship to those who have been marginalized and mistreated. It's about creating an environment where guests find not only shelter and sustenance, but also rediscover their own strength and resilience.

Our story of the Tenderloin continues with the boundless potential for change we recognize within each person who finds themselves struggling on our streets. We see our guests, once trapped in a cycle of despair, regain their sense of purpose and self-worth. We see people forge a path toward stability and independence. As our neighbors regain their footing through our programs and initiatives, *we witness beautiful and dignified transformation in countless lives.*

We invest in the long-term success of the people we serve.



These life-changing principles of **radical hospitality** and **dignified transformation** extend beyond our guests, and guide all our interactions. They encompass everyone, from our neighbors experiencing homelessness to our dedicated volunteers to our generous donors and corporate partners.

When you join us in this work, you too become part of the transformative journey. *City Hope doesn't just change the lives of those we serve; we are changing the hearts and minds of everyone touched by our mission. Transformation is for everyone in our City.*

City Hope is an oasis amidst adversity, beauty in the face of blight. We offer a voice of hope, and we are united by the belief that with the right community and support, people can achieve remarkable feats. It is this belief that inspires us to keep building our transformative community in the Tenderloin - and it is this belief that compels us to keep working toward a more beautiful and dignified San Francisco. Thank you for joining us as our story unfolds!

Peace,

**Reverend Paul Trudeau**

Chief Executive Officer



# TRANSFORMATION IN THE TENDERLOIN

## VISION & MISSION

.....

*Because City Hope San Francisco  
believes **no one belongs on the streets**,  
our mission is to provide radical  
hospitality and dignified transformation  
to our vulnerable Tenderloin neighbors.*

*By creating beautiful spaces and  
welcoming gatherings, we invite guests  
into our community where they build  
relationships, decrease isolation, and  
connect with community resources - and  
can then envision their next steps toward  
health and stability.*





# CITY HOPE COMMUNITY CENTER

**Radical Hospitality** begins at our door. When guests arrive for City Hope's delicious restaurant-style meals, they are greeted by name, seated and served by engaging volunteers, and welcomed to linger for the fun and camaraderie that follows. Life in the Tenderloin can lead to isolation and disconnection - but **we invite our guests to belong**. And when they belong, they believe they can follow their next steps to health and stability. City Hope offers **dignified transformation for all of us**.

The personal connection that I get encourages me to continue volunteering regularly in order to build on relationship. One of my favorite roles during Wednesday night dinners is expediting [delivering plated meals to guests] because it allows me to get to know a lot of names and people.

*Brevin Hom, Volunteer*



Food is both basic and powerful. I love how this program provides each person with such a basic and wonderful variety of fresh, stable, essential, and healthy foods... I love that my kids can join and serve and learn in this way.

*Bethany Gaudet*

*Grocery Delivery Volunteer Team Leader*





The staff is amazing, they always make sure that you are fed well and they make sure that you have a smile on your face. The staff can be like family for those who don't have any...

*Sheila Crumpton, Guest*

.....

Having headed many kitchens, fine dining or otherwise, I have never had a more truly purposeful motivation when it comes to menu planning, procurement of nutritious products, and ultimately the cooking of delicious meals.

*Grant Schley, City Hope Chef*

We're very intentional in how we engage with people. We make sure there's a personal connection for our community to express any needs or concerns and to let them know we want them here.

*Wayne Clarke, City Hope Program Director*



**9,857** Dinners



**4,569** Breakfasts



**48** Movie Nights



**44** Game Nights



**3,750** Grocery Deliveries



**1,250** Toiletry Kits



**350** Showers



# CITY HOPE CAFÉ



**Radical Hospitality** can look like a latte. City Hope Café is our inviting and safe Tenderloin coffeehouse where neighbors can linger with friends, find respite from tough streets, and discover resources. Guests who may be unwelcome in other places **belong at the Café** - and when they belong, they believe they are worthy of beautiful places and **dignified transformation**.

*Special thanks* to our coffee partners **The Coffee Movement, Fellow, Saint Frank's, Sightglass**, and **Verve** - their generosity ensures we're serving the best coffee in town! Thanks also to our volunteer baristas who bring their expertise to our coffee bar, guaranteeing the best shots of espresso.



THE  
**COFFEE**  
*movement*  
SAN FRANCISCO

· SAINT ·  
**FRANK**  
☞ COFFEE ☜

**FELLOW**

**VERVE**  
COFFEE ROASTERS



I really love working in a cafe that feels like a part of the neighborhood. The City Hope Cafe offers better service and hospitality than most other cafes in the Bay and it really does feel like a core part of the neighborhood ... Verve [prioritizes] quality and sustainability from farm level to street level and City Hope is a huge part of that street level service.

*Matt Sanchez, Barista Volunteer & Cafe Manager at Verve*



I volunteer not only because it's a worthy organization of really good people that helps a lot of underserved people but City Hope has also helped me re-find my faith... from the showers to the space provided to gather, and for all the meals, I am so thankful.

*Todd Dickason, Guest & Volunteer*

10  
VOLUNTEER BARISTAS

138  
VOLUNTEER HOURS



481 LBS  
DONATED COFFEE



# CITY HOPE HOUSE

**Radical Hospitality** looks like home. City Hope House is a place for recovering residents to spend 2 years in a safe, sober, and comfortable living environment, surrounded by supportive residents and staff. During their years in the House, we come alongside residents as they solidify their recovery, develop their careers, increase their credit scores, and rebuild relationships. Residents **belong in our community** - and when they belong, they believe they can stabilize their lives. This is **dignified transformation**.



I passionately serve those who have been left behind in the community at large; everyone from the underprivileged and marginalized, to those coming out of prison and out of recovery, and those who have no options. These are the people I connect with and strive with towards dignified transformation through the City Hope House.

*Tyrone Kelly, City Hope House Manager*

I love City Hope for providing stability and safety in my life. I am so grateful to have support in my recovery and connection with my community.

*Brooke Davenport, City Hope House Resident*

## 100%

**RESIDENT  
EMPLOYMENT RATE**

## 68%

**PROGRAM GRADUATES  
HAVE MAINTAINED  
STABLE HOUSING,  
RECOVERY, SOBRIETY, AND  
EMPLOYMENT\***

## 99

**MEN AND WOMEN  
HOUSED SINCE 2016**

## 22

**RESIDENT CAPACITY IN  
2-YEAR PROGRAM**

*\* measured 1 year after  
completion of City Hope  
program*



# STEPS TO TRANSFORMATION



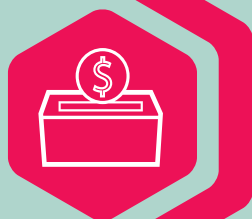
## HOUSING

- DAILY LIVING IN POSITIVE SOBER COMMUNITY
- PATHWAY TO PERMANENT HOUSING
- CONSISTENCY OF MONTHLY RENT



## WORK

- CAREER COUNSELING
- EDUCATION & TRAINING
- EMPLOYMENT



## FINANCE

- BETTER MONEY MANAGEMENT
- INCREASED SAVINGS
- CREDIT IMPROVEMENT



## RECOVERY

- CASE MANAGEMENT
- SERVICE AT CITY HOPE COMMUNITY CENTER
- RELATIONAL SUPPORT AND ACCOUNTABILITY





2,970  
Volunteers

8,526  
hours of service

City Hope is where we can all serve as a **family**. It's a place where EVERYONE is welcomed and all your ideas, passions and gifts are celebrated. And I love that guests and volunteers all sit at the same table and enjoy a delicious meal together.

*Dr. Linnea Hur, Volunteer and former City Hope Board Member*



The most meaningful aspect of our collaboration is our mutual desire to find and create unique pathways towards community restoration, which resonates deeply with both of our organizations. This echoes the Jewish value of "Tikkun Olam" (repairing the world).

*Cantor Arik Luck, Congregation Emanu-El of San Francisco*



I see the partnership between City Hope and the Cathedral School for Boys as organic because we're both motivated by a profound sense of love and grace. There's a shared understanding that we cannot be fully ourselves without serving others, and we cannot fully serve others without trying to love and learn about them. It's never merely service -- it's a 'trinity' of love, service, and learning.

*Father Timothy, Chaplain at Cathedral School for Boys*



Every person I introduced myself to told me their name and said thank you. I loved watching my son Brady play cards for over an hour with two gentlemen he would probably not normally ever interact with... It is a very warm and inviting "living room" for those that don't have a living room of their own.

*Michelle Hughes, Service Corps Volunteer*





# COME VOLUNTEER WITH US!

Thank you, volunteers, for serving alongside us as we build meaningful connections right here in the Tenderloin! The City is stronger because of you – we are so grateful.

## YOUR TEAM BELONGS HERE

We welcome all types of groups for service events, which include tailored programming and team-building activities.

## YOUR FAITH COMMUNITY BELONGS HERE

We welcome all faith communities who desire to help us grow our work in the Tenderloin!

## YOUR SCHOOL BELONGS HERE

We believe in connected youth community involvement - through individual or group service.



## COME VOLUNTEER WITH US

To learn more, contact [volunteer@cityhopesf.org](mailto:volunteer@cityhopesf.org)



### Monday

Dinner & Game Night



### Tuesday

Grocery Delivery Run  
partnering with SF Marin Food Bank



### Wednesday

Dinner & Movie Night



### Saturday

Breakfast



Now, we are welcoming volunteers in our **City Hope Cafe! - weekday mornings**



# STRATEGIC PARTNERSHIPS



## COMMUNITY SUPPORT

AA: Say Hey  
ABW Medical  
Aesop  
Amazon Smile  
Apple  
Bank of San Francisco  
Berkly Benevolent Foundation  
Capital Group  
Cast Jewelry  
Chan Zuckerberg Initiative  
Code Tenderloin  
CHC: Creating Healthier Communities  
Chow Trotter Family Fund  
Christensen Fund  
Cisco Foundation  
Clearstory SF  
Code Tenderloin  
Curry Senior Center  
Dolby  
Episcopal Impact Fund  
Erma F. Smith &  
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Goodwin Procter LLP  
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ImpactAssets

Intel  
Intuit  
Juniper Networks  
Mary Norris Preyer Fund  
Mersana Therapeutics  
Microsoft  
N1243  
Netflix  
Open Impact  
Porthos Wine Concierge  
RBC Capital Markets  
Sephora  
SF Community Health Center  
SF-Marin Food Bank  
SHP Foundation  
SoftBank  
SS&C Advent  
The Gates Foundation  
TisBest Philanthropy  
TPG  
Wells Fargo Bank  
Yelp  
Younger Family Fund  
Zeiger Charitable Foundation

## COFFEE PARTNERS

Coffee Movement  
Fellow  
Saint Frank Coffee  
Sightglass Coffee  
Verve Coffee Roaster

## FAITH COMMUNITIES

City Church of San Francisco  
Common Table  
Congregation Emanu-el  
Hope Worldwide: Bay Area  
Reality SF  
Redemption Church  
SF Hillel  
SF Interfaith Council

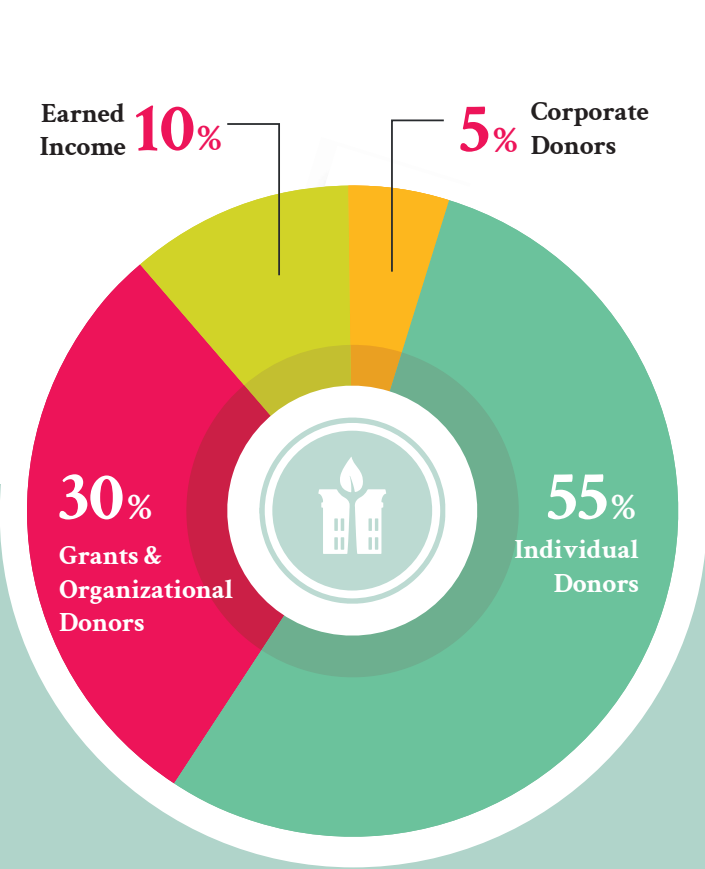
## SCHOOLS & YOUTH

Bay School of San Francisco  
Brandeis Marin  
Cathedral School for Boys  
Girl Scout Troop #61494  
Lick Wilmerding High School  
Life Learning Academy  
Millenium School  
Minerva University  
National Charity League  
Presidio Knolls School  
Proof School  
Sacred Heart Cathedral High School  
Service Corps  
St. Ignatius High School  
The Branson School  
Westmont College



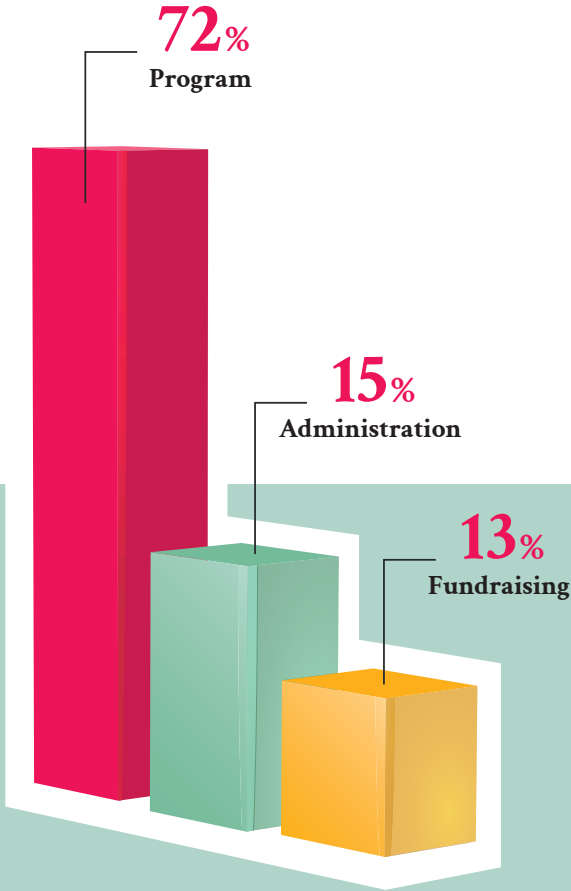
# FINANCIAL SNAPSHOT

City Hope SF is proud to present our financial standing for FY 2022-23. We welcome your investment in our work through online giving, security transfers, employer matching gifts, in-kind donations and more, and are grateful for your connections to foundations and other strategic partners. Please visit our website or contact us at [give@cityhopesf.org](mailto:give@cityhopesf.org) for more information.



## REVENUE SOURCES

Total \$2,122,942



## USE OF FUNDS

Total \$2,064,718

## 2022-23 CITY HOPE BOARD

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## COMMUNITY CENTER

45 Olive Street  
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## CITY HOPE CAFÉ

750 Ellis Street  
San Francisco, CA 94109

## MAILING ADDRESS

City Hope San Francisco  
P.O Box 640959  
San Francisco, CA 94164

## CONTACT US

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*City Hope Team 2023*