



City Hope

ANNUAL REPORT FY 2021-2022



MESSAGE FROM PAUL



As I look back over the past year at City Hope, I'm in awe of what we've accomplished together.

City Hope has dramatically expanded our programs through developing crucial partnerships with companies, faith communities, schools, and other non-profits. These days I can often say both "Good Morning" and "Good Night" to our guests as they bookend their day within our welcoming spaces.

Each weekday morning, City Hope Café's doors open for our guests. In the café you'll hear encouraging, productive conversations around a latté and breakfast. You'll see case managers meeting with their clients, housing workshops at the farm table, card games in progress, or guests simply resting after a long hard night on our streets. The café has been open for one year now and I am delighted to see Tenderloin neighbors begin their day with us as they work towards their personal health and healing. City Hope is here to ensure their mornings truly are good.

And as day turns to night, we continue to welcome our guests by providing the best free dinner party in the Tenderloin. Too often, our guests are looked down upon, if they are seen at all, but not at City Hope.

Each dinner we serve is marked by radical hospitality, deep respect, and joyful celebration! The days are long for our guests, as they travail in our streets just to find the resources they desperately need. But when our neighbors coming through our doors find peace and overflowing generosity, they know that this is where they belong. It is such an honor to close our day together as we say goodnight, with the promise that “We’ll see you tomorrow.”

As I look back over the growth we have experienced, I have to pause and reflect on how amazing it is! The simple truth behind these sacred meals and moments is that we all make it happen together. **City Hope is a place where everyone belongs** - by bringing the best of ourselves, we create this dignified space that brings out the best in each other. Thank you for faithfully giving your time, your skills, and your resources. Thank you for believing in City Hope.

Reverend Paul Trudeau
Chief Executive Officer

VISION

We envision a Tenderloin where everyone has a dignified and welcoming safe space to rest, be known, and be encouraged toward life beyond the streets.

MISSION

City Hope is the living room for those with little to no living space in the Tenderloin. Because we believe no one belongs on the streets, with radical generosity we provide a trusted gathering place and creatively offer as many elements of beauty, dignity, and home as possible for our neighbors on the margins.



ABOUT US

CITY HOPE STAFF

Paul Trudeau, Chief Executive Officer

Christophe Nussbaumer, Chief Operating Officer

Kelly Cole, Development Officer

Tyrone Kelly, City Hope House Manager

Ashlea Ryder, Engagement Manager (through Nov. 2022)

Lundi Lennon, Program Manager

Dennis Domontay, Facilities Coordinator

Paige McLaren, Finance and Program Assistant

Anna Han, Engagement Manager (starting Nov.2022)

Travis Ward, Chef (starting August 2022)

Justin Gabbert, Chef

2021 - 2022 CITY HOPE BOARD

Sarah Behr, President

Ed Park, Treasurer

Linnea Hur, Secretary

Sandra Chang, Secretary (starting Oct. 2022)

Kennedy Elliott

Karen Gemmill

Teresa Goebel

Kenny Oyedeji

Jake Miller

Don Wong



OUR **IMPACT**

However you find yourself here, we couldn't do this work without your contribution. **Thank you, for another amazing year!** – The City Hope Team & Board



18,200
lattes poured

600
toiletry kits
distributed

3,463
breakfasts
enjoyed

8,346
hot dinners
served

7,120
volunteer
hours



CITY HOPE COMMUNITY CENTER

At City Hope, everyone is **welcomed, respected, and celebrated**. In our Center we offer dignified meal experiences that feature delicious food prepared by our chef, attentive volunteer waitstaff, and fun activities that bring everyone together. Three times a week our Tenderloin guests gather at our tables because **they know they belong**. With each meal trust is built, isolation abates, and connections are made, helping our neighbors move beyond tenuous existence and into a safe, sustainable life.



“

I felt a sense of belonging the very first time my family volunteered at City Hope with Cathedral School for Boys back in 2018.

Because I felt safe, valued and accepted, I was able to quickly grow my role as a volunteer into organizing a company corporate workday, managing pro-bono capital improvement projects and now serving on the Board of Directors.

I am honored to continue growing with this awesome community!"

– Karen Gemmill, City Hope Board Member and Volunteer



“

**I was inspired, and we
learned a ton.**

**It was fantastic to be
able to both do good and
serve the community
while also connecting with
my teammates in such a
beautiful space”**

– Elliot, SVP Salesforce



CITY HOPE CAFÉ

Each weekday morning, the City Hope Café opens its doors to our vulnerable neighbors, offering them a free latte and light breakfast to start their day. This beautiful coffeehouse invites in guests who are often unwelcome in other places, but who find respite and connection at our Café tables. They can play games with friends, work, meet with service providers, or just relax in a safe place off the hard streets.



“

*It's all about
the people...”*

– Charles, Code
Tenderloin





City Hope is proud to announce a deeper connection with the city through hosting the Living Room (a partnership with San Francisco Community Health Center, Code Tenderloin, Curry Senior Center, and City Hope San Francisco).

City Hope offers radical hospitality in the Tenderloin, and now our guests can also connect with much needed community resources like housing, health, and wellness programs.



Special thank you to our sponsors Verve, Fellow and St. Frank's who have provided us with coffee beans!



CITY HOPE **HOUSE**

The City Hope House is a place for respect, accountability, and development for both myself and our residents.

Working here has been equally difficult and rewarding. Recovery work is difficult because not everyone is able to finish the program - some have setbacks. That is balanced and thankfully outweighed by those who do go on to lead productive, happy, and fulfilling lives.

Since 2016 City Hope House has been a place where recovery graduates from all walks of life can learn to respect themselves and their neighbors, hold themselves to spiritual and moral standards, and become positive influences in their community and beyond.

We accomplish this by focusing on four areas: Career Development, Financial Fundamentals, Housing Assistance, and Recovery. Residents also give back to the community they live in by volunteering weekly at the City Hope Community Center. I also meet each person at least twice monthly to facilitate accomplishing their goals.

By assisting our residents in these areas we are assuring that they are able to set and reach their own life goals by giving them the tools and teaching them how to use them.

Tyrone Kelly
House Manager



CONTINUED **STABILITY**



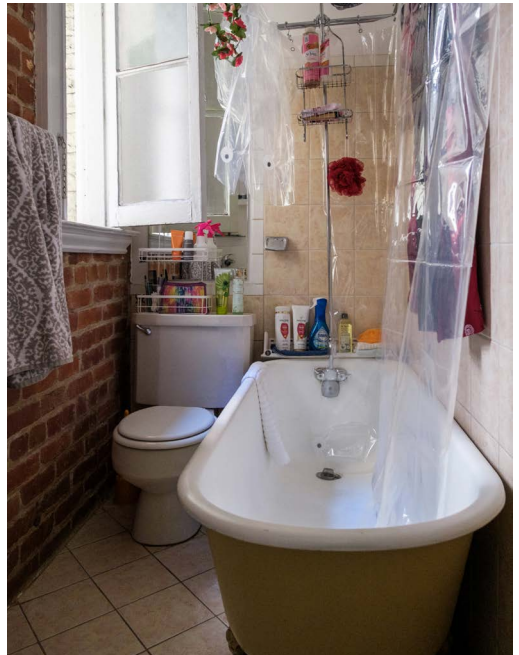
100% resident employment rate

81 men and women housed since 2016

73% program graduates have maintained stable housing, recovery, sobriety, and employment*

22 resident capacity in 2-year program

*measured 1 year after completion of City Hope program



**PATH
TO
SUCCESS!**

Accountability

Recovery meeting attendance, case management & weekly commitment to service at City Hope Community Center

Relationships

Relational reconciliation and building positive sober community

Employment

Career counseling and education training

Finances

Better money management, increased savings and credit improvement

Stable Housing

Path to stable housing created during residential tenure



YOU Belong Here



There are a variety of ways for YOU and your affiliate groups to connect with our work. **Thank you to our committed volunteers and supporters** for partnering with us to provide ongoing quality service and connection to our guests.

• YOUR TEAM BELONGS HERE

We welcome all types of groups for service events, that include tailored programming and team-building activities.

• YOUR FAITH COMMUNITY BELONGS HERE

We welcome all faith communities who desire to help us grow our work in the Tenderloin!

• YOUR SCHOOL BELONGS HERE

We believe in connected youth community involvement- through solo or group service.

COME VOLUNTEER WITH US



MONDAY

Bingo, Trivia, or
Karaoke Night
and Dinner



TUESDAY

Morning Grocery
Delivery in
Partnership with
SF-Marin Food Bank



WEDNESDAY

Movie Night
and Dinner



SATURDAY

Morning Breakfast

*Thank you for your continued commitment to our
work in the Tenderloin Community.*

STRATEGIC PARTNERSHIPS

Amazon Smile	Linda Jeanne LLC
American Honda	LinkedIn
Apple	McNabb Foundation
ARA First Step Home	Microsoft
Atlassian	Modus
BanCal Property Management	Nabih Youssef and Associates
Bank of San Francisco	Netflix
BlackRock Gives	Pacifica Institute
Bothin Foundation	Porthos Wine Concierge
Capital Group	Profitable Ideas Exchange (PIE)
Center for Action and Contemplation, Inc.	Raytheon
Chan Zuckerberg Initiative	Red Oak Realty
Cisco Foundation	Saint Frank Coffee
Code Tenderloin	San Francisco Foundation
Constellation Brands	Sand Hill Property Foundation
Creating Healthier Communities (CHC)	SF Community Health Center
Cupertino Electric Inc.	SF Dept. of Public Health
Curry Senior Center	Say Hey! AA Chapter
Dropbox	Serenity House
eBay	Sloat Garden Center
Erma F. and Owen R. Smith Foundation	SS&C Advent
Facebook	Temple Emmanuel
Father Alfred Center	The Gates Foundation
Fellow Coffee	The Right Hand Fund
Friendship House	Tom Duffy Company
Genentech	TPG
Google	TransThrive
Hall Capital Partners	Verve Coffee Roasters
Hathaway Dinwiddie	Wells Fargo Community Care
HealthRIGHT 360	Wolff Zimmerman Fund
Hoem & Associates, Inc.	Yelp
Intuit	Younger Family Fund
Iterable	Zeiger Charitable Foundation
JLL	

FAITH COMMUNITIES

Reality SF
FAITHS Initiative
Temple Emmanuel
SF Interfaith Council
Hope Worldwide: Bay Area
City Church of San Francisco
Episcopal Church of St. Mary the Virgin
Grace Fellowship Community Church

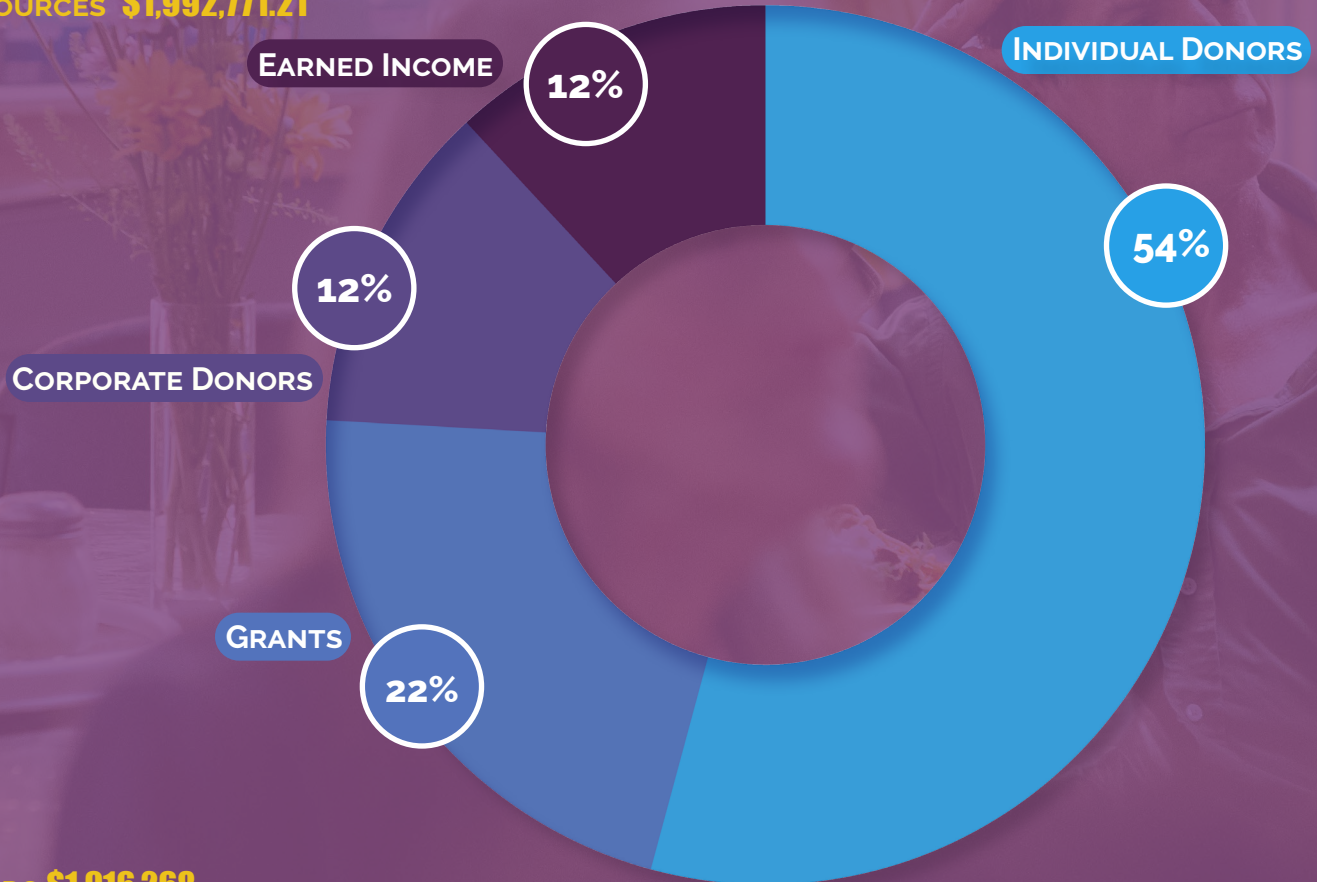
SCHOOL & YOUTH

Bay School
CAIS
Cathedral School for Boys
Lick Wilmerding High School
Life Learning Academy
Millenium School
Minerva University
Presidio Knolls School
Service Corps
St. Ignatius High School
Sacred Heart Cathedral High School

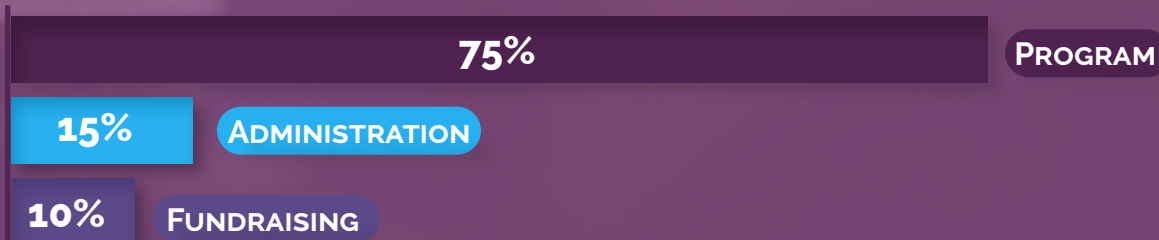
FINANCIAL SNAPSHOT

City Hope SF has just completed our first full fiscal year as an independent 501(c)3! We are proud to report increases in corporate giving, strategic community funding partnerships, and earned income opportunities. We welcome online giving, security transfers, employer matching gifts, in-kind donations and more, and are grateful for your connections to foundations and other strategic partners. Contact us at give@cityhopesf.org for more information

REVENUE SOURCES \$1,992,771.21



USE OF FUNDS \$1,916,268



COMMUNITY CENTER
45 Olive Street
San Francisco CA 94109

CITY HOPE CAFÉ
750 Ellis Street
San Francisco, CA 94109

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San Francisco, CA 94164

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MONTHLY E-NEWSLETTER
communication@cityhopesf.org

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CITY HOPE

